

## Who is HotelClub.com?

HotelClub.com is a global online accommodation specialist website that offers consumers access to great hotels at great rates, 365 days a year. Established since 1996, HotelClub.com provides consumers worldwide access to over 48,000 hotels in 5,600 cities throughout 127 countries.

HotelClub.com is truly global, offering website content in fourteen languages: Chinese (Simplified and Traditional), English, French, German, Dutch, Italian, Japanese, Korean, Polish, Portuguese, Russian, Spanish, Swedish and Thai. The website can be accessed by customers through country specific sites in 10 countries including HotelClub.com.au, Hotel.Club.co.nz, HotelClub.co.uk, HotelClub.de, HotelClub.fr, HotelClub.it and HotelClub.es

HotelClub.com receives over 7.7 million unique visitors per month.

## Our Service

We recognise that consumers have different accommodation and pricing needs and therefore offer consumers choice in one convenient website:

- ⊗ Planned bookings up to one year in advance
- ⊗ Last minute bookings (Provided by RatesToGo.com)
- ⊗ Specialist destination knowledge and consumer reviews

⊗ **Consumer Reviews** – To assist customers in making their hotel booking decision, HotelClub.com provides over 5.5 Million independent customer reviews on hotels

⊗ **Multi Language & Currency Services** – Customers have access to the website in 14 languages and can pay for their booking in one of 14 currencies. Additionally, our customer service team comprises of multilingual reservation consultants throughout a worldwide network of offices.

## Join The Club

HotelClub.com offers a unique and FREE Membership program that provides over 6,000,000 members worldwide with great membership benefits including:

- ⊗ Ability to earn Member Dollars for every booking made
- ⊗ Earn additional Member Dollars for referring friends and family to HotelClub.com
- ⊗ Access to Member ONLY specials, competitions and prizes
- ⊗ Personalised Member newsletters and updates

## How We Get Such Great Deals

HotelClub.com contracts many hotels directly and has established arrangements with suppliers such as Accor Hotels, Hilton Hotels Corporation, Hyatt Corporation, Intercontinental Hotels Group and Starwood Hotels and Resorts. This allows us to deliver on our promise of great hotels at great rates, 365 days a year.

## Distribution Partners

HotelClub.com provides its hotel booking technology and inventory to over 40,000 partners worldwide. Additionally, HotelClub.com works with a network of over 20,000 active travel agents worldwide.

## Secure as Fort Knox

The site uses 128 bit SSL encryption to ensure complete security of all personal information and credit card details.

HotelClub.com is operated by HotelClub and is part of Orbitz Worldwide.

